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GROUP: 08 - Electrical

DATE: July 24, 2019

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This bulletin supersedes Service Bulletin 08-037-19 REV. A, July 22, 2019, which should be removed from your files. All revisions are highlighted with **asterisks**** and include additional note in Discussion.**

SUBJECT:

Rear Window Defroster Inoperable

OVERVIEW:

This bulletin involves inspecting and possibly repairing the terminal of the rear defroster circuit.

MODELS:

2017 - 2018	(JK)	Jeep Wrangler
2018 - Current	(JL)	Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, EMEA, LATAM and APAC.

NOTE: This bulletin applies to vehicles equipped with Rear Window Defroster (Sales Code GFA).

SYMPTOM/CONDITION:

Customer may experience the following:

- Rear window defroster is inoperable.
- Notice a wire(s) hanging from the back glass.

DISCUSSION:

For these vehicles it is recommended to use a Frost Fighter 2000® Defroster Repair Kit (Fig. 1) and if necessary Mopar #68428688AA, Tab.

NOTE: **FCA US has not determined any other product meets its specifications for electrical tab retention to glass.**



Fig. 1

Frost Fighter 2000 Defroster Repair Kit

NOTE: The flux that is pre-coated on the tab will cause adhesion issues with the epoxy. Remove before applying epoxy to contact point (Fig. 2) .



Fig. 2

Rear Defroster Tab

For detailed repair procedure. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info> 08 - Electrical / 8G - Heated/Cooled Systems / Heated Glass / Grid, Defogger / Standard Procedure> grid line and terminal repair.

POLICY:

Information Only

PART REIMBURSEMENT DETAIL:

Part No:	Description
NPN	Frost Fighter 2000 Defroster Repair Kit

NOTE: This part number is for reimbursement only and will need to be claimed for 1/2 the value of Frost Fighter 2000 defroster repair kit or it will be rejected.