This bulletin supersedes Service Bulletin 08-037-19 REV. A, July 22, 2019, which should be removed from your files. All revisions are highlighted with **asterisks** and include additional note in Discussion.

**SUBJECT:**
Rear Window Defroster Inoperable

**OVERVIEW:**
This bulletin involves inspecting and possibly repairing the terminal of the rear defroster circuit.

**MODELS:**

- 2017 - 2018 (JK) Jeep Wrangler
- 2018 - Current (JL) Jeep Wrangler

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America, EMEA, LATAM and APAC.

**NOTE:** This bulletin applies to vehicles equipped with Rear Window Defroster (Sales Code GFA).

**SYMPTOM/CONDITION:**
Customer may experience the following:

- Rear window defroster is inoperable.
- Notice a wire(s) hanging from the back glass.
DISCUSSION:
For these vehicles it is recommended to use a Frost Fighter 2000® Defroster Repair Kit (Fig. 1) and if necessary Mopar #68428688AA, Tab.

NOTE: **FCA US has not determined any other product meets its specifications for electrical tab retention to glass.**

NOTE: The flux that is pre-coated on the tab will cause adhesion issues with the epoxy. Remove before applying epoxy to contact point (Fig. 2).

Fig. 1
Frost Fighter 2000 Defroster Repair Kit

Fig. 2
Rear Defroster Tab

**POLICY:**
Information Only

**PART REIMBURSEMENT DETAIL:**

<table>
<thead>
<tr>
<th>Part No:</th>
<th>Description</th>
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<tbody>
<tr>
<td>NPN</td>
<td>Frost Fighter 2000 Defroster Repair Kit</td>
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**NOTE:** This part number is for reimbursement only and will need to be claimed for 1/2 the value of Frost Fighter 2000 defroster repair kit or it will be rejected.